

Frequently Asked Questions (FAQs)

1. What is a virtual end-of-life doula?

A virtual end-of-life doula provides emotional, spiritual, and practical support for individuals and families navigating the dying process. Support is provided remotely via video calls, phone consultations, and messaging, offering compassionate guidance regardless of location.

2. Who do you provide services for?

Serenity Bloom offers end-of-life doula support for:

- Adults facing terminal illness or aging-related decline
- Children & families navigating pediatric end-of-life care

3. How do virtual sessions work?

All sessions are conducted via Zoom, Google Meet, phone, or secure messaging. You will receive a link to join your scheduled session from the comfort of your home.

4. What services do you offer?

Serenity Bloom provides:

- End-of-life planning
- Advance directives & vigil planning
- Emotional & spiritual support
- Legacy & remembrance projects
- Virtual presence during active dying
- Grief & bereavement support
- Sacred ceremony rituals

5. Do you provide medical or legal advice?

No. Serenity Bloom does not provide medical, legal, or veterinary advice. Our role is to offer emotional, spiritual, and planning support while guiding you through the process.

6. How much do your services cost?

Pricing varies based on the level of support needed. We offer hourly rates and package options for individuals, families, and pet owners. Please visit our [Services & Pricing](#) page or contact us for a consultation.

7. Can I book a session for a loved one?

Yes! You can book a session on behalf of a loved one if they consent. We also offer family sessions to support multiple people.

8. What does an end-of-life doula do for adults?

For adults, we provide:

- Virtual guidance on preparing for end of life
- Legacy & life review projects
- Emotional & spiritual support
- Virtual vigil planning for the final days
- Family grief support

9. What is a virtual vigil?

A virtual vigil allows loved ones to gather remotely and provide support in the last days. It may include:

- Playing music
- Sharing readings or prayers
- Holding space for peaceful transition

10. Do you help with advance directives and funeral planning?

Yes! We provide guidance on completing advance directives, end-of-life wishes, and funeral/memorial planning. However, we do not provide legal services.

11. How do you support families with a dying child?

We offer gentle, compassionate support to both the child and their loved ones, including:

- Preparing families for the end-of-life process
- Legacy & memory-making projects for the child
- Emotional support for siblings and parents
- Virtual vigil planning for a peaceful transition

12. How can I help my child cope with a sibling's passing?

We offer age-appropriate grief support, including:

- Storytelling and creative remembrance activities

- Helping children express emotions in a safe space
- Guidance on answering difficult questions about death

End-of-Life care

18. How do I book a session?

You can book a session through our website's scheduling page. If you have questions, feel free to contact us for availability.

19. What payment methods do you accept?

We accept credit/debit cards, PayPal, and secure online payments. Payment is required before each session unless a payment plan is arranged.

20. Why choose virtual services? I usually prefer in person support.

We completely understand the desire for in-person connection, especially during such a sacred and emotional time. At Serenity Bloom, our virtual services are designed with the same level of compassion, presence, and intention as in-person care. We are convenient for any location, offer flexible and immediate access. No matter where you are in the world, we are available for you.

21. What is your cancellation policy?

We require at least 24 hours' notice for cancellations. Late cancellations may not be eligible for a refund.

Want to learn more?

Contact us today for a free consultation and let's discuss how Serenity Bloom can support you and your loved ones.